



Financial & Operational Trends – September, 2017

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 - August 31	\$12.3 million	\$10 million	\$21.5 million

Fire & Rescue Call Data:

Month	August, 2017	2016	2015	2014
Total number of emergencies	446	436	379	370
Percent fire calls	27%	30%	28%	30%
Percent calls downtown area*	68%	59%	54%	66%
Busiest time period by hour	5:00 PM	7:00 PM	noon & 5PM	9:00 PM
Percent of all calls 11pm to 7am	22%	20%	19%	17%
Status 1 or 2 high risk patients	45	14	9	5
Number multiple/back-to-back	207	212	182	170
Percent of multiple calls EMS	67%	66%	67%	64%
% of emergency responses within 6 min. response time (year-to-date)	83%	82%	84%	74%
Busiest dates/# of calls each date	8/1,4,23,24-20 calls	8/1 & 24 - 19 calls	8/11 - 21 calls	8/13, 20, 22-18 calls
# of times working 3 or more calls	32	36	25	19
Total calls year to date	3,256	3,105	2,856	2,570

*Downtown area covers N.Main St. to Elm St. to Union and Mechanic, and to the By-Pass

Public Assistance Data:

City Relief				
Fiscal Year	2018	2017	2016	2015
Jul	\$6,454	\$5,590	\$4,316	\$4,064
Aug	\$6,700	\$5,057	\$6,760	\$3,154
Sept		\$2,310	\$4,765	\$4,311
Oct		\$3,250	\$4,385	\$3,645
Nov		\$3,250	\$5,273	\$2,502
Dec		\$4,606	\$6,425	\$3,956
Jan		\$4,239	\$6,191	\$2,950
Feb		\$2,693	\$4,188	\$2,137
Mar		\$3,184	\$5,162	\$1,651
Apr		\$3,487	\$3,196	\$2,436
May		\$4,351	\$4,970	\$ 917
Jun		\$4,485	\$4,183	\$3,274
Gross Relief	\$13,154	\$46,502	\$59,814	\$34,997
Reimbursements/Liens/refunds	\$ 70	\$ 5,206	\$5,015	\$2,333
01-477-499-0000				
Net Cost of Welfare	\$13,084	\$41,296	\$54,799	\$32,664

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(August) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	% +/-
Calls for service					
Criminal offenses investigated					
Criminal off. cleared by arrest					
Total # of physical arrests					
M/V – Stops	PLEASE NOTE: Police Department information is not available at this time. Please see next month's report for updated information.				
M/V – Summonses					
M/V – Written warnings					
Accidents – Fatal					
Accidents – Total					
Accidents w/injury					
Parking tags issued					
DWI					
Intoxication					

TYPE OF INCIDENT	# OF CALLS
August, 2017:	
Domestic disturbance	
All other disturbances	
Suicidal subjects	
Attempted Suicide	
Suicide	
Violation of restraining order	
Barricaded subject	

	# OF VOLUNTEER HOURS
	August, 2017
Volunteer Hours (LPD)	
Volunteer Hours (VSU)	
Victims Served	

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2011	\$ 18,614,652	\$19,353,850	\$17,670,676	08/31/11	94.93%
2012	\$18,830,369	\$19,687,790	\$17,908,365	08/31/12	95.10%
2013	\$19,134,704	\$20,235,081	\$18,250,481	08/31/13	95.38%
2014	\$19,558,097	\$20,640,342	\$18,607,462	08/31/14	95.14%
2015	\$20,036,102	\$21,298,380	\$19,133,824	08/31/15	95.50%
2016	\$20,785,170	\$21,260,229	\$19,924,154	08/31/16	95.86%
2017	\$21,075,701		\$20,348,628	08/31/17	96.55%

Motor Vehicle Registration:

Report as of Date:	Through 08/31/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2014	\$2,050,000	\$374,679	18.27%
2015	\$2,175,000	\$386,775	17.78%
2016	\$2,325,000	\$393,304	16.92%
2017	\$2,500,000	\$398,334	15.93%
2018	\$2,674,000	\$446,411	16.70%

OVERTIME BY DEPARTMENT

	FY18 Budget	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	2018 YTD TOTALS	2017 YTD TOTALS	TOTAL 2017 EXP
ASSESSING																
01-411-105-0000 Overtime	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	29
TOTALS		-	-	-	-	-	-	-	-	-	-	-	-	-	-	29
CITY CLERK																
01-415-105-0000 Overtime	200	21	-	-	-	-	-	-	-	-	-	-	-	21	264	1,912
TOTALS	10.5%	21	-	-	-	-	-	-	-	-	-	-	-	21	264	1,912
CODE																
01-407-105-0000 Overtime	-	16	-	-	-	-	-	-	-	-	-	-	-	16	15	676
TOTALS		16	-	-	-	-	-	-	-	-	-	-	-	16	15	676
FINANCE																
01-403-105-0000 Overtime	500	-	-	-	-	-	-	-	-	-	-	-	-	-	-	563
TOTALS	0.0%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	563
WELFARE																
01-477-105-0000 Overtime	-	-	-	-	76	16	-	-	9	-	20	-	8	129	-	129
TOTALS		-	-	-	76	16	-	-	9	-	20	-	8	129	-	129
FIRE																
01-445-106-0000 Sick Hurt Coverage	38,000	166	-	-	-	-	-	-	-	-	-	-	-	166	165	49,952
01-445-106-0001 Personal Time Coverage	34,000	1,836	-	-	-	-	-	-	-	-	-	-	-	1,836	5,591	45,991
01-445-108-0000 Vacation Coverage	95,000	8,059	-	-	-	-	-	-	-	-	-	-	-	8,059	17,361	120,794
Subtotal		10,061	-	-	-	-	-	-	-	-	-	-	-	10,061	23,117	216,737
01-445-105-0000 Extra Duty Coverage	54,000	3,947	-	-	-	-	-	-	3,947	-	-	-	-	3,947	7,371	64,130
01-445-107-0000 Holiday Pay	110,000	12,139	-	-	-	-	-	-	-	-	-	-	-	12,139	12,108	116,578
SUBTOTAL	331,000	16,086	-	-	-	-	-	-	-	-	-	-	-	16,086	19,479	180,708
TOTALS	7.9%	26,147	-	-	-	-	-	-	-	-	-	-	-	26,147	42,596	397,445
FIRE - AMBULANCE																
70-401-106-0000 Sick Hurt Coverage	-	903	-	-	-	-	-	-	-	-	-	-	-	903	1,765	27,491
70-401-106-0001 Personal Time Coverage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	873	16,496
70-401-108-0000 Vacation Coverage	-	4,286	-	-	-	-	-	-	-	-	-	-	-	4,286	3,443	27,389
Subtotal		5,189	-	-	-	-	-	-	-	-	-	-	-	5,189	6,081	71,376
70-401-105-0000 Extra Duty Coverage	-	2,389	-	-	-	-	-	-	2,389	-	-	-	-	2,389	5,549	71,788
70-401-107-0000 Holiday Pay	-	2,133	-	-	-	-	-	-	-	-	-	-	-	2,133	1,543	16,258
SUBTOTAL		4,522	-	-	-	-	-	-	-	-	-	-	-	4,522	7,092	88,046
TOTALS		9,711	-	-	-	-	-	-	-	-	-	-	-	9,711	13,173	159,422
LICENSE																
01-404-105-0000 Overtime	500	-	-	-	-	-	-	-	-	-	-	-	167	167	-	167
TOTALS	33.4%	-	-	-	-	-	-	-	-	-	-	-	167	167	-	167
PLANNING																
01-405-105-0000 Overtime	2,000	238	-	-	-	-	-	-	-	-	-	-	-	238	225	3,244
TOTALS	11.9%	238	-	-	-	-	-	-	-	-	-	-	-	238	225	3,244
POLICE																
01-437-101-0050 Overtime	120,000	11,616	-	-	-	-	-	-	-	-	-	-	-	11,616	14,954	147,925
TOTALS	9.7%	11,616	-	-	-	-	-	-	-	-	-	-	-	11,616	14,954	147,925
PARKS & RECREATION																
01-479-105-0000 Overtime	6,000	902	-	-	-	-	-	-	-	-	-	-	-	902	1,022	12,135
TOTALS	15.0%	902	-	-	-	-	-	-	-	-	-	-	-	902	1,022	12,135
PUBLIC WORKS																
01-500-105-0006 Office	80,000	363	-	-	-	-	-	-	-	-	-	-	-	363	309	9,729
01-500-105-0007 Road Maintenance		546	-	-	-	-	-	-	-	-	-	-	-	546	451	17,854
01-502-105-0003 Plowing		-	-	-	-	-	-	-	-	-	-	-	-	-	-	84,420
01-502-105-0004 Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,406
01-502-105-0005 Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-	-	-	23,048
01-505-105-0000 City Engineering		-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,152
01-507-105-0000 Drain Maintenance		-	-	-	-	-	-	-	-	-	-	-	-	-	-	264
01-510-105-0000 Parking/Traffic Control		90	-	-	-	-	-	-	-	-	-	-	-	90	107	1,387
01-513-105-0000 Signs		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-514-105-0000 Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTALS	1.2%	999	-	-	-	-	-	-	-	-	-	-	-	999	867	139,260
SOLID WASTE																
01-493-105-0000 Overtime	10,000	1,053	-	-	-	-	-	-	-	-	-	-	-	1,053	1,076	12,360
TOTALS	10.5%	1,053	-	-	-	-	-	-	-	-	-	-	-	1,053	1,076	12,360
SANITARY SEWER																
90-409-105-0000 WRBP	28,000	600	-	-	-	-	-	-	-	-	-	-	-	600	382	12,443
90-421-105-0000 Sewer Maintenance		111	-	-	-	-	-	-	-	-	-	-	-	111	241	2,703
TOTALS	2.5%	711	-	-	-	-	-	-	-	-	-	-	-	711	623	15,146

Parks & Recreation Facility Use Requests:

	2017-18	2016-17	2015-16	2014-15	2013-14	2012-13	2011-12	2010-11	2009-10
July	18	4	3	15	2	2	13	2	5
August	15	11	18	4	4	3	0	3	2
September		5	4	5	3	1	3	5	6
October		7	5	2	4	2	3	1	3
November		2	6	6	5	4	1	4	1
December		0	4	7	4	12	1	10	5
January		5	9	10	0	3	7	2	3
February		8	13	6	10	12	22	16	16
March		12	9	12	19	10	5	10	8
April		13	8	16	12	11	10	6	11
May		2	8	10	9	7	13	6	4
June		6	11	10	18	14	23	10	5
Total	33	75	98	103	90	81	101	75	69

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost through 08/31/17
6/15/15	FIRE	Should City pay \$20 health insurance co-pay for Dr. visit recommended by OHS following job related physical	<ul style="list-style-type: none"> ▪ Denied by City Manager on 7/24/15 ▪ Arbitration requested – Atty. Broth and Personnel Specialist will meet with union in an effort to resolve prior to arbitration ▪ 11/17/15 Discussed with Atty. Mark Broth and Richard Molan (following Court Duty arbitration); Atty. Broth forwarded MOU to Atty. Molan ▪ Still attempting to resolve 	\$1,812.50
3/27/17	FIRE	Union claims that City has calculated their leave time incorrectly	<ul style="list-style-type: none"> ▪ 4/20/17 - Hearing held with the City Manager ▪ 5/16/17 - Second meeting scheduled for further discussion ▪ 5/26/17 Grievance denied by City Manager ▪ 6/27/17 Arbitration requested by Union 	\$287.50

Impact Fee Revenues:

	Total Revenue as of 6/30/2017	Revenue Year-to-Date	Transfer Out FY18 Year-to-date	Total Revenue as of 08/31/17
School	\$50,527.94	\$3,848.03	-0-	\$54,375.97
Police	\$10,343.57	\$231.82	-0-	\$10,579.59
Fire	\$9,007.10	\$519.00	-0-	\$9,526.46
Parks	\$11,409.91	\$837.75	-0-	\$12,247.66
Roads	\$21,951.32	\$665.50	(\$16,000.00)	\$6,616.82
Library	\$6,180.96	\$445.12	(\$5,000.00)	\$1,626.08
Total Impact Fees Collected	\$109,420.80	\$6,547.22	(\$21,000)	\$94,968.58

Expendable Trust Balances:

	Balance as of 08/31/17
Non-Capital Reserve Account	\$146,351.23
Accrued Leave Reserve Account	\$251,206.77
Winter Maintenance Reserve Account	\$80,547.44
Health Insurance Stabilization Account	\$170,866.52
Motorcycle Week Account	\$65,214.81
Fire Stabilization Account	-0-

Tax Increment Financing Balances:

	Balance as of 08/31/17
Downtown	\$1,039,503.46
Lakeport	\$13,543.00
Weirs	(\$8,347.98)

Boat Taxes:

Report as of Date:	Through 08/31/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2014	\$85,000	\$11,711	13.77%
2015	\$90,000	\$10,538	11.71%
2016	\$90,000	%11,234	12.48%
2017	\$85,000	\$8,298	9.76%
2018	\$85,000	\$12,907	15.18%